



## **STANDARD POLICY**

### **GUARANTEE TIME**

- ◆ 90 days.
- ◆ Guarantee starts the **day after delivery**.

### **TERMS**

- ◆ **One claim per order** (if you don't germinate all the seeds at the same time, the guarantee will apply just for the ones claimed, not for the others germinated in the future/past).
- ◆ **The guarantee depends on the number of non-germinated seeds:**
  - Between 10%-50%: stash points equal to the value of the seeds non-germinated are issued (anything below 10% - we take no action).
  - More than 50%: resend equal to the value of the non-germinated seeds are issued. If these re-sent seeds don't germinate, we give you points to redeem on our website.
  - Free seeds in BOGO or promotions are included in the guarantee.
- ◆ **The germination guarantee will only apply if our germination and storage guidelines have been met**, and if you can reasonably show they have been met. A good example would be an image of the seeds on a damp paper towel, and/or an image of an appropriate container.

### **CONDITIONS**

#### **OPTION 01**

**If you germinate the seeds before 30 days post-delivering-date**

You **MUST** take supporting images showing:

- ◆ All seeds germinated and ungerminated seeds.
- ◆ Newspaper or mobile phone with date.

#### **OPTION 02**

**If you germinate the seeds after 30 days post-delivery date**

You **MUST** take supporting images showing:

- ◆ All seeds germinated and ungerminated seeds.
- ◆ Newspaper or mobile phone with date.
- ◆ Image storage medium used and description.

### **WHERE TO CLAIM**

- ◆ Send an email including your order number to [support@homegrowncannabisco.com](mailto:support@homegrowncannabisco.com)